



# USEFUL INFORMATION ABOUT VALENCIA



# HOW TO GET TO VALENCIA

## BY PLANE:

In most European airports there are low cost airlines flying to Valencia. Valencia can also be accessed by flying to the airports of Madrid, Barcelona and Alicante. From these cities you have direct trains or buses to Valencia.

For more information on the companies that operate with Valencia airport, you can visit this website:

<https://www.aeropuerto-valencia.com/lineas-aereas-valencia.php>



## BY TRAIN:



To buy a train ticket in advance or to see the rates, schedules and connections you can visit: [www.renfe.com](http://www.renfe.com)

If you come from Madrid you can take the high speed train AVE or ALVIA,. You'll be in the center of Valencia in about an hour and a half!

## BY BUS:

It is the cheapest option. Several buses depart daily from Madrid, Barcelona or Alicante to Valencia. You can check the following sites for more information.

MADRID - VALENCIA: [www.avanzabus.com](http://www.avanzabus.com)

BARCELONA - VALENCIA: [www.alsa.es/en](http://www.alsa.es/en)

ALICANTE - VALENCIA: [www.alsa.es/en](http://www.alsa.es/en)



# HOW TO GET FROM THE AIRPORT TO THE CENTER OF VALENCIA

## BY SUBWAY:

To go from the airport to the center of Valencia you have to take lines 3 or 5, and get off at Xátiva stop. This is right next to the school. You will need less than twenty minutes and only € 4. Remember not to throw your subway card because it is rechargeable (the first time you buy a subway ticket you pay one extra euro for the card).

Attention: Valencia trips to the airport are more expensive, so do not buy your bonometro (10 trips card) at the airport. Wait to buy it when you are in the city.



METRO

## IN TAXI:



TAXI

You can also take a taxi to the center of Valencia. It costs about € 25 and takes approximately 20 minutes.

## PRIVATE PICK-UP SERVICE::

Taronja can pick you up at the airport for an extra price. If you want to hire this service you must book it at least three days before your arrival. If you have hired this service, a driver will wait for you in the arrivals hall with a Taronja sign with your name. In case of any delay or complication you **MUST** contact the emergency number of the school 0034 671690528. This is very **IMPORTANT** because if you do not inform us of your delay the driver will not wait for you and the money paid for this service will not be returned.





# PUBLIC TRANSPORT



Valencia is a very comfortable medium-size city. You can easily walk to most areas, especially in the center. But, in any case, we have a very good public transport service.

## BUS (EMT)

Valencia's urban bus system is super complete. With bus lines you can reach any street in Valencia, beaches, and even some area outside the city. They also have some night bus services.

The price of the individual ticket is approximately € 1.5, but we recommend that you buy some kind of bonobus (travel card). The recommended travel card is called Bono Transbordo (bus/metro). With this card (€ 9) you can use both metro and bus. You can also make a transfer (change bus) with a single ticket.

They have an interesting application and a website with all complete information:

[www.emtvalencia.es/ciudadano/index.php](http://www.emtvalencia.es/ciudadano/index.php)



BUS (EMT)



METRO

## METRO (METROVALENCIA)

Valencia metro system has already 9 lines and more than 25 years of existence. It is fast and efficient but does not reach all neighborhoods of Valencia. The good news is that it gets to the airport for a very affordable price and has a night service on Fridays/Saturdays. You can also reach the beach by combining it with the tram.

The price of the individual ticket is approximately € 1.5, but we recommend that you buy some kind of travel card.

They have an interesting application and a website with all complete information: [www.metrovalencia.es/page.php?idioma=\\_es](http://www.metrovalencia.es/page.php?idioma=_es)

## CAB

The taxi service in Valencia is good, safe and economical. You can take a taxi at any time of the day or night. Day rates are cheaper and a trip within the city can cost between € 4-8. At night it is a bit more expensive and can cost between € 6-12. In addition, it is very common to share the taxi with several friends (maximum 4 per taxi) and make several different stops. The last one pays the ride to the driver. With this method a taxi ride can cost only 2-3 € per person. Perfect at night time.



TAXI

Taxi service has its own application: **FREE NOW**  
They also have a phone to request a taxi: **TELE-TAXI** - 96 357 13 13

There are also private taxi services such as **CABIFY**. In Valencia we especially recommend this one, it is very effective, high quality and have the same prices as taxis.

**FREE NOW**

**cabify**

## VALENBISI

Valenbisi is the public bicycle system of Valencia. It is very interesting, complete and economical. It has 275 stations throughout the city and almost 3,000 bicycles. The way it works is very simple: When you take a bicycle from one station you have 30 minutes to deposit it at another station. You can pay a one-week subscription worth approximately € 14, or an annual subscription worth only € 30!!



VALENBISI

**valenbisi**

They have a very good APP called: **BICI VALENCIA**

Find all the information about Valenbisi on its website: [www.cas.valenbisi.es/](http://www.cas.valenbisi.es/)

## MOBILIS TRANSPORT CARD



This is an option that we strongly recommend! It is a transport card valid for bus, metro and Valenbisi. You can recharge it with money as it is spent, it is very useful and economical. You can buy it in most Kiosk or estancos (tobacco shops).

Metro Card (Cardboard)



Mobilis Card (Plastic)



## BIKE RENTAL

Another very good option for your stay in Valencia is to rent a bicycle. We remind you that Valencia is a flat city with many bicycle lanes, it is perfect for cycling everywhere!

In the city there are many bike rental shops, some of them have long-term rentals. If you are going to leave it on the street, make sure you have a good chain and lock so that nobody can take it.



BICIS DE ALQUILER



MOTOS

If you know how to drive a motorcycle, in Valencia there are several companies that offer a motorcycle rental system for minutes through their applications. It is really fantastic! The companies are the following:



[www.ecooltra.com/es](http://www.ecooltra.com/es)



[www.getyugo.com/valencia](http://www.getyugo.com/valencia)



[www.electricmolo.com](http://www.electricmolo.com)



[www.acciona-motosharing.com/es/valencia](http://www.acciona-motosharing.com/es/valencia)



[www.blinkee.city/es](http://www.blinkee.city/es)



[www.muving.com](http://www.muving.com)



There is a very interesting application that brings together all these companies and is called URBI:



[www.urbi.co](http://www.urbi.co)



# EATING TIMES



This is a very important section that we want you to fully understand. In Spain we are very strict with meal times. Everybody has lunch and dinner at the same time approximately, which makes the day clearly divided into three parts: 'morning' until lunchtime, 'afternoon' until dinner time and 'night' after dinner.

We recommend that, if you want everything to flow and integrate perfectly into Spanish life and culture, try to follow these meal times. If you do not do this you will always go against the schedules of Spaniards. Everything will be strange and uncomfortable. Remember: When in Rome do as Romans.

And very important! For Spaniards, eating is a social act of celebration. We never eat alone, we always like to eat in company, talk, share and enjoy. So remember, never eat alone or let anyone eat alone. It is a perfect time to meet your classmates, talk and enjoy. These are the Spanish eating times, don't freak out!:



## DESAYUNO (BREAKFAST) (07.00AM-09.00AM)

From €1.80

Spaniards make a very light breakfast, with a small amount of food: juice, fruits, cereals...



## ALMUERZO (BRUNCH) (10.30AM-11.00AM)

From €4

We always do a mid-morning pause to eat a small sandwich, fruit, croissant...



## COMIDA (LUNCH) (2:00 PM - 3:00 PM)

From € 9

It is the first main meal of the day, we like to sit quietly and eat in company



## MERIENDA (SNACK) (05:30 PM-06:30 PM)

It is a small snack in the afternoon. A small sandwich, a glass of milk with cookies, etc...



## CENA (DINNER) (09.00 PM-10.30 PM)

It is the second main meal of the day, we like to sit with family or friends and celebrate calmly. We usually eat lighter things like fish, salads, light tapas.

# BARS AND RESTAURANTS



Bars and restaurants are places to eat. A BAR in Spain is a place to eat economically (it is not a place to drink and dance). In the bars, tapas and snacks are usually eaten at any time. During the week and at lunchtime, the bars usually also offer a full menu with a fixed price. The price of a full menu is usually between € 10-16. The average price of a tapas dinner is usually € 20 per person.

RESTAURANTS are more expensive and formal places, a meal or dinner in a restaurant can vary between € 25-50 per person. Take advantage of your time in Valencia as it is a gastronomic paradise with very good value for money. Try to go to independent places and always avoid franchises and chains, please!



## NIGHT LIFE

Spain is a very fun country and famous for its nightlife. Everyone goes out to dinner, dance and drink at night. No matter your age or sex, we Spaniards like to go out at night! Let's explain some interesting things.

**PUBS:** This is how Spaniards call any bar where there is music and drinks (drinking bars). In pubs there is usually no food, only drinks. Admission is always free and they close at 3:00 am. The best time to go is after dinner (at approximately 00:30), before that time pubs are usually empty. In here we usually drink beer, chupitos (shots) and cubatas (basic long drinks like gin-tonic, rum-cola, vodka-lemon...).

Normal prices are usually:

Beer: €2-3

Shots: €1-3

Cubatas: €6-8





**DISCOTECAS:** : Clubs have an approximate schedule from 00: 00-7: 00am. There is usually a fee to get in that ranges from €10-20, sometimes including a cubata. In some clubs you can get in for free being on a guest list, but always before 1:00 am. Generally clubs are empty until 2: 00-3: 00am and the peak time is from 3: 00-5: 00am.



**HOME PARTIES:** In Spain **it is not normal to throw parties at home**. You must understand that everyone lives in apartment buildings and that the soundproofing of the walls is not good. It is possible to have dinner with your friends at home, without making too much noise, and never ending later than 11:30 pm. After dinner, Spaniards go for a walk down the street, to the pubs and then to the discos. If you have a party in your house with lots of people, noise and music, chances are that the neighbors will call the police directly, they will come to your house and then ... you will have problems.

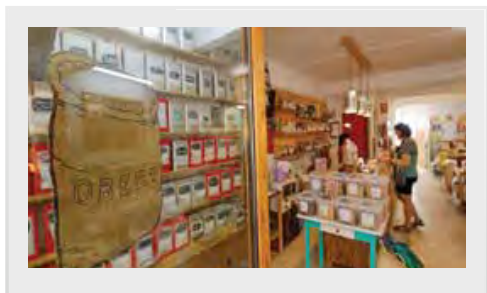


**BOTELLÓN:** Although it is an illegal practice, many young Spaniards do it. It consists on getting together with your friends and drinking, quietly, in the street before entering clubs. There are some areas where young people make botellón, they are usually areas where neighbors are not bothered too much and are close to nightclubs. If you are going to do it, try not to shout a lot and, most important, collect all your trash before leaving. Never leave your bottles, bags and glasses on the street, please! Many Spaniards are poorly educated and leave trash after them ... but you are not one of them and we are sure you are respectful to the environment. Thank you!

# ESTABLISHMENTS TIMES (SHOPS, BANKS, SUPERMARKETS...)



First of all you should remember that establishments usually open from Monday to Saturday and, mostly everything, close on Sundays (except for bars, restaurants and some small supermarkets).

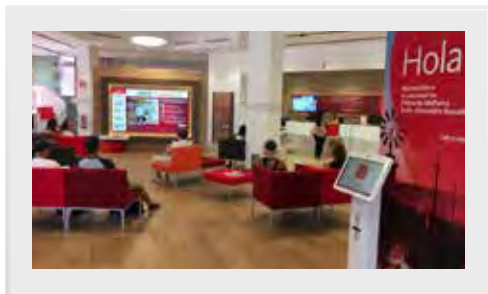


## SHOPS AND SMALL BUSINESSES:

They usually open at 9:00-10:00 and close at 19:00-20:00. Many of them pause for a siesta break from approximately 2:00 p.m. to 5:00 p.m.

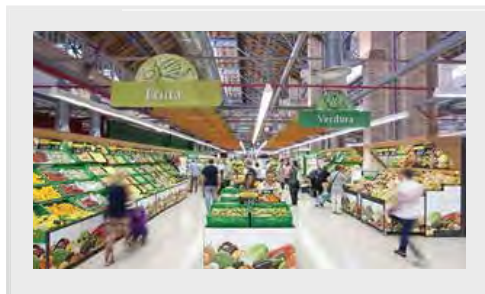


**MARKETS:** Markets are the traditional places to buy fruit, vegetables, meat and fish of very good quality. There is one in each neighborhood and we recommend them! They open only in the morning, usually from 7:00-14:30 from Monday to Saturday.



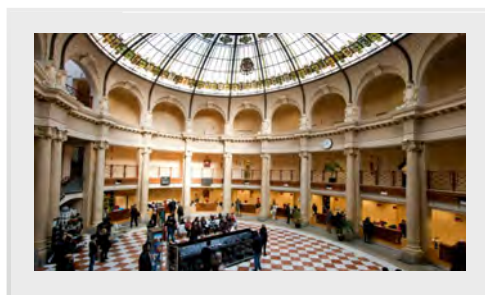
## SUPERMARKETS, STORES AND LARGE BUSINESSES:

They usually open at 9:00-10:00 and close at 21:00-22:00, Monday through Saturday.



**BANKS:** Banks open only in the morning, from 8:00-14:00, Monday through Friday. You can use cash machines 24/7.

**POST OFFICES:** Valencia main Post Office is only five minutes from the school, in the Town Hall Square, 24. It is open Monday through Friday from 8:30 a.m. to 8:30 p.m. and Saturdays from 9:30 a.m. to 1:00 p.m.





## OTHER USEFUL NUMBERS:

POLICE: **092**



EMERGENCIES: **112**



FIREFIGHTERS: **080**



### TOURIST INFORMATION OFFICES:

There are many tourist offices, one of them right in the Town Hall Square, 1. There are other offices that are very close, for example in Calle de la Paz, 48. All information on the city at only 5 minutes walk from the school! Tourist offices are open from Monday to Saturday from 9:00 a.m. to 7:00 p.m. and Sundays and holidays from 10:00 a.m. to 2:00 p.m.

### MOBILE PHONES:

You can buy a Spanish phone card in many stores. We recommend you to go to URBAN PHONES, a small store close to the school where you will find all kinds of SIM cards and phones. The store is in Convent Street of Jerusalem nº 20.

### GOING TO THE DOCTOR:

There are public and private health services in Valencia. If you are not well and need a doctor, let us know and we will help you.

For European citizens: We recommend before traveling that you consult all the information on the European health card: [www.ec.europa.eu/social/main.jsp?catId=559&langId=es](http://www.ec.europa.eu/social/main.jsp?catId=559&langId=es) (or an identity document with a photo), your European health card and a document confirming your address in Valencia. Your student card can be used as proof of address. If you don't have one yet, let us know and we'll do it quickly. If you have a medical emergency, you should go to the emergency service of any hospital in the city and they will see you as soon as possible. To find out which is your nearest hospital you can call the following toll free number: 900 161 161.

For non-European citizens: if you come from a non-European country, you must have private assistance insurance. You can hire one at school. Anyway, you can also use the public health service, they will assist you but will charge you for it.

### INSURANCE:

TARONJA students are insured by the school when they are inside the school and outside in the activities that have been organized by the school (trips, extra activities...) Our students are NOT INSURED by TARONJA against diseases, accidents, thefts, loss of personal items, or any other inconvenience. TARONJA will not accept any responsibility in any of these cases.

You can get a health insurance through TARONJA, minimum of one week (6 nights, 7 days) for only € 8 / week, valid from the day you arrival in Spain. If you want to hire this additional service, please inform us as soon as possible.



## TWO VALENCIAS (CENTER AND BEACH AREA)

Valencia is like two cities in one, the winter and the summer city. From the end of October to the beginning of May we enjoy the 'winter city': Life takes place mainly in the center area, its shops, bars, restaurants, clubs. Then heat comes in May and the party atmosphere moves to the beach area where other different discos, restaurants, bars, etc. open. It is perfect because, throughout the year, you always have a quieter area of the city and another with more party and vibe, choose the one you want!



## VALENCIAN LANGUAGE

You have to know that in Valencia region we have two official languages: Spanish and Valencian. This language is spoken in some of the region towns, but not in all. You should not worry about it because, happily for you, Valencia city is Spanish-speaking, that is to say that everyone speaks in Spanish, not in Valencian. In addition, there aren't any problems related to nationalism or independence. And on top of this, the Spanish accent spoken in Valencia is very clear, neutral and similar to the Castilian accent.



However, as Valencian is also an official language in the region, many of the official signs (such as messages on the subway, bus, street names, hospital information...) are written in both languages, Spanish and Valencian. We believe it is important that you are aware of this fact.

Valencian is a very beautiful language! Maybe you can learn some words or expressions during your stay. This is a sample:

- Gràcies: Thanks
- De res: You're welcome
- Bon dia: Good morning
- Bona nit: Good night
- Au!: Let's go!

# SAFETY IN VALENCIA



**Valencia is a very safe and calm city.** You can walk down the street at any time of day and night. There are richer and more humble neighborhoods, but no neighborhood or area of the city is dangerous. However, Valencia is a fairly large city, with many tourists, therefore you have to be aware of thieves and pickpockets. There are never robberies with violence, but there are many thefts. Here are some tips:

- Do not leave your jacket or bag unattended at the disco. It is better to use the wardrobe or have it with you all the time. Keep an eye on your cell phone and wallet because sometimes there are pickpockets inside the discos.
- In crowded spaces (subway, festivals like Fallas, concerts ...) always be careful with your mobile and your wallet. Remember that there are pickpockets and they are very professional. Remember that in large cities there are always pickpockets hunting for tourists!
- On the beach, when you go swimming, tell your neighbor, or one of your friends, to keep an eye on your things. People on the beach help each other even if they don't know each other.
- If you are going swim on the beach at night, do not leave your clothes and items unattended on the shore. They will probably disappear. **ATTENTION!** At night on the beach there are many professional thieves, you will not recognize them, but they look just like normal people. Never leave your things unattended.
- If you are in a park (mainly the Turia River park) and you are going to sunbathe or nap, put your bag under your head or hooked to your arm. Sometimes thieves take advantage when you're sleeping to take your things off.
- The Turia River park is very safe and there are always many people during the day. At night it is not dangerous but, anyway, if you are going to walk at night, it is better to do it with friends.
- Leave your bank cards, passports and other documents at home. You do not need to take your passport with you on the street. We recommend that you take a photocopy and the school ID card instead.





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